



Foundation Certificate in IT Service Management

(based on ITIL®)

Presented to:

Marcos Henrique De Oliveira

28 March 2009

A handwritten signature in black ink, appearing to read 'B.W.E. Taselaar', written over a blue wavy background.

B.W.E. Taselaar
CEO EXIN

790723.594284

EXIN
The global certification company for Information Management

